

Sustainability Business Services

Sustainability solutions that grow revenue,
manage risks and reduce costs

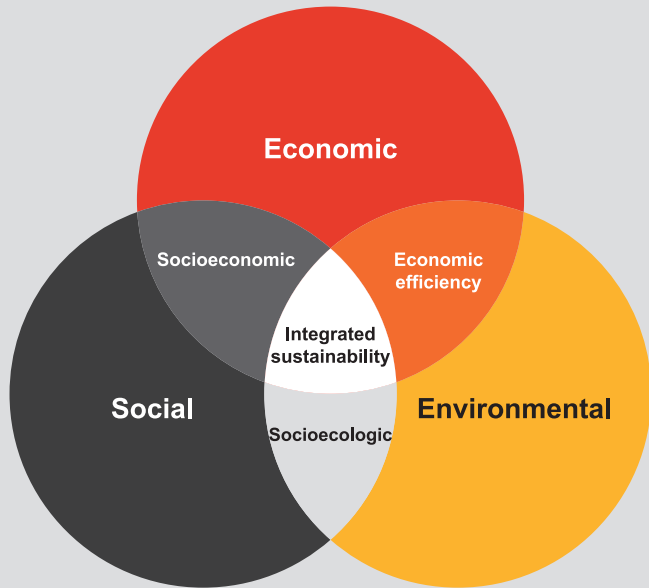
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Integrated Services that link Sustainability to Business Value

What is becoming increasingly evident is that implementing a sound sustainability strategy protects a company's reputation; it drives innovation and employee engagement, it satisfies consumers and attracts and retains top talent; it demonstrates compliance and leads to market differentiation – all key ingredients for long-term growth and profitability.



The importance of sustainability now goes far beyond environmental issues, as the need to behave responsibly becomes a key aspect of strategy and operations.



Creating a sustainable business

It's not so long ago that sustainability was seen by most companies as little more than a peripheral 'green' issue. Often packaged as useful for reducing energy and waste disposal costs or supporting some worthy community causes, it was rarely seen as central to a company's core business.

That view is changing, and rapidly. Companies from all sectors are having to confront and adapt to a range of disruptive forces including globalisation, increased urbanisation, intense competition for raw materials and natural resources and a revolution in technology that is challenging the business models of many sectors while forcing all companies to be more accountable to, and transparent with, all their stakeholders.



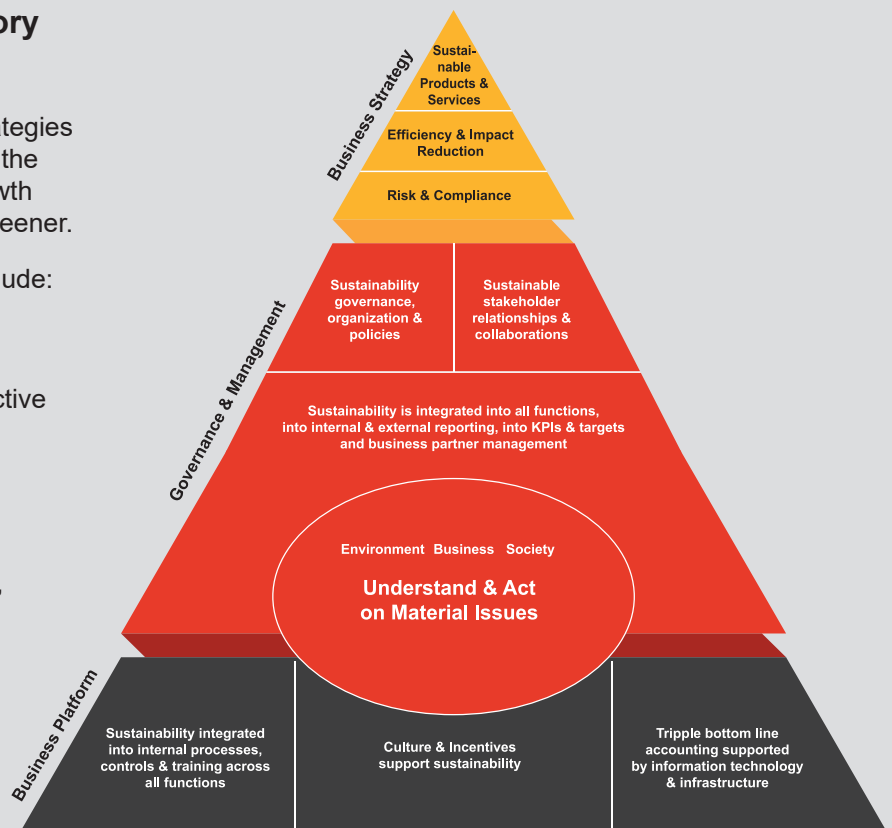
How PwC Sustainability Advisory can help

We help clients embed sustainability in their strategies and throughout their organisation, while making the most of the opportunities for innovation and growth created by a world economy that is becoming greener.

Economically rational benefits for our clients include:

- Protecting their licence to operate
- Reducing costs and improving design
- Attracting and retaining talent through an attractive company ethos
- Innovating through new products, services or markets

PwC's sustainability network advises clients on setting sustainability strategy, advising on policy, risk management, operational change, and monitoring and reporting their progress.



The PwC Sustainability Management Framework



PwC Sustainable Business Solutions

Sustainability solutions that grow revenue, manage risks and reduce costs



Sustainability/ Corporate Responsibility Strategy and Reporting

- Developing of sustainability/ Corporate Responsibility (CSR) strategy
- Program development and implementation
- Perform or update the materiality analysis and identify sustainability drivers with the most impact across the value chain
- Facilitation of the stakeholders engagement process, stakeholder mapping
- Health check/ maturity check of sustainability/ Corporate Responsibility (CSR) strategy
- Align measurable sustainability objectives with corporate strategy based on financial, operational and regulatory performance measures
- Development of KPIs in line with market standards like the Global Reporting Initiative (GRI), Greenhouse Gases (GHG) Protocol and AA1000
- Advise on the design of Corporate Responsibility and sustainability reports, accounting to the GRI standards ISO 26000, UN Global Compact as well as the EU NFIR Directive
- Integrating the UN SDGs into strategy



Sustainability Management Systems

- Development and implementation of Sustainability Management systems such as: Energy Management (ISO 50001), Water Management, Environmental Management (ISO 14001, EMAS, LEAF), Health & Safety (ISO 45001), Food Safety management (ISO 22000, BRC, FSSC, IFS), Anti - Corruption Management (ISO 37001), Quality Management (ISO 9001, EFQM)
- Circular Business Model Transformation Services: Assisting clients to reduce cost, increase revenues, foster innovation and improve reputation, while reducing negative environmental impacts
- Support for implementation of the total Impact Measurements and Management (TIMM) framework
- Sustainability Risk and Compliance review development of risk monitoring tools, environmental and social risk assessment
- Sustainability governance, cascading sustainability strategy and policies into operations
- Periodic management system audit and monitoring
- Performance management integrating sustainability across the organization to achieve operational efficiency and transformational results



Quality Management & Process Excellence

- Development and implementation of Quality Management Systems (ISO 9001, EFQM)
- Process design, process mapping and process re-engineering
- Aligning quality and product responsibility
- Assisting with the development of Sustainable Products & Services
- Implementing Total Quality Management Tools and Techniques
- Quality management system audit and monitoring
- Process implementation support
- Key performance indicators (KPI) development and benchmarking



Strategic Climate Change

- Energy audit and management according to ISO 50001 as well as the Energy Efficiency Directive (EED)
- Carbon Footprint climate change strategy development
- Develop an energy efficiency strategy, monitor and implement potential energy savings, adopt better metrics for reporting of financial benefits
- Greenhouse gas emissions (GHG) data management, reporting and verification
- Climate related Financial disclosures (TCFD)



Sustainable Supply Chains

- Assess the risks associated with the supply chain and the steps necessary to protect organizational brand
- Define supplier characteristics in order to make sure they're sustainable
- Monitor and manage environmental, social and governance risks associated with the supply chain
- Sustainable procurement policies evaluation
- Sustainability audits and program monitoring (health and safety, environment, quality, human rights, energy, food safety etc.)



Personnel Development

- Trainings in the areas of the sustainability, climate change, environment, health and safety, food safety, energy, crisis management, customer satisfaction, process improvement, quality management, Corporate Social Responsibility
- Customized programs to facilitate the integration of sustainability strategy across the organization
- Sustainability culture programs

Who we are

A Global Network

**Over 700 professionals,
60 countries**

■ **Dedicated sustainability team**

■ **Formally supported by another territory**



PwC Sustainability & Climate Change team

In executing sustainability assignments, PricewaterhouseCoopers developed an integrated and comprehensive set of diagnostic tools and related services that help clients improve their business performance in a sustainable and responsible manner.

We assist our clients in all aspects of their operations, to identify areas of improvement and address all their risks including social, environmental and health and safety risks.

We are uniquely positioned to provide these consulting services for the following reasons:

- Dedicated, experienced and responsive service team with deep capacity in local markets, supplemented by global reach
- Fully integrated consulting approach
- Real experience in the structuring and execution of Sustainability Services
- In-depth understanding and contacts with the key regulatory bodies
- Access to our Global Best Practices database and benchmarking tools and
- Extensive international network of specialists.

If you like a conversation on this topic, please contact:

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